

Call Type Descriptions

INCIDENT TYPE CODE	P R I	DEFINITION	INCIDENT FOR DISPATCH	UNIT AVL	COMMENTS
187	2	Homicide	Y	N	187 is not entered at service desk.
187C	7	Homicide – CSI	Y	N	
207C	7	Kidnapping – CSI	Y	N	
207P	2	Kidnapping In Progress	Y	N	Kidnapping is taking a person against his or her will regardless of age.
207R	5	Kidnapping Report	Y	N	
207T	3	Kidnapping Less Than 15 Ago	Y	N	
211A	2	Silent Robbery Alarm	Y	N	211A shall be used for panic alarms from businesses. Clarification shall be included in the incident text.
211C	7	Robbery – CSI	Y	N	
211P	2	Robbery In Progress	Y	N	Robbery is the use of force or fear to take property from a victim.
211R	5	Robbery Report	Y	Y	
211T	3	Robbery Less Than 15 Ago	Y	N	
215C	7	Carjacking – CSI	Y	N	
215P	2	Carjacking In Progress	Y	N	
215PA	2	Carjacking In Progress – With Injuries	Y	N	Carjacking is the use of force or fear to take a vehicle from a victim.
215R	5	Carjacking Report	Y	Y	
215T	3	Carjacking Less Than 15 Ago	Y	Y	
215TA	2	Carjacking Less Than 15 Ago – With Injuries	Y	N	
242C	7	Misdemeanor Assault – CSI	Y	N	
242P	3	Misdemeanor Assault In Progress	Y	N	A misdemeanor assault does not involve weapons, but does involve injuries such as swollen eye, bloody nose, bruised face, lacerations or abrasions without sutures and lost teeth.
242PA	2	Misdemeanor Assault In Progress – With Minor Injuries	Y	Y	
242R	5	Misdemeanor Assault Report	N	Y	
242RF	6	Misdemeanor Assault Report Referral	N	N	242RF shall be used for statistical purposes when misdemeanor assaults are referred to the report writing options.
242T	4	Misdemeanor Assault Less Than 15 Ago	Y	Y	
242TA	3	Misdemeanor Assault Time Element- With Minor Injuries	Y	Y	
243R	5	Felony Battery Report, No Weapons Involved	Y	N	Felony battery is an assault that does not involve weapons but does involve serious bodily injury, including but not limited to a loss of consciousness, concussion, bone fracture, protracted loss or impairment of function of any bodily member or organ, a wound requiring suturing, and/or serious disfigurement.]

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243C	7	Felony Battery – CSI	Y	N	
245C	7	Felony Assault – CSI	Y	N	
245P	2	Felony Assault In Progress	Y	N	
245PA	2	Felony Assault In Progress –With Injuries	Y	N	Felony assault is an assault in which a weapon of any kind is used regardless of the extent of injury.
245R	5	Felony Assault Report	Y	Y	
245T	3	Felony Assault Less Than 15 Ago	Y	Y	
245TA	2	Felony Assault – Less Than 15 Ago – With Injuries	Y	N	
246C	7	Shooting Into Inhabited Dwelling – CSI	Y	N	
246P	2	Shooting Into Inhabited Dwelling In Progress	Y	N	An inhabited dwelling is a structure that is used for residential or commercial purposes. Inhabited does not mean occupied at the time of the crime.
246R	6	Shooting Into Inhabited Dwelling Report	Y	Y	
246T	3	Shooting Into Inhabited Dwelling Less Than 15 Ago	Y	Y	
247C	7	Shooting Into Unoccupied Vehicle – CSI	Y	N	
247P	3	Shooting Into Unoccupied Vehicle In Progress	Y	N	
247R	6	Shooting Into Unoccupied Vehicle Report	N	Y	
247T	4	Shooting Into Unoccupied Vehicle Less Than 15 Ago	Y	Y	
261C	7	Rape-CSI	Y	N	
261P	2	Rape In Progress	Y	N	The penal code specifically states that rape is the act of forcible intercourse and by definition is limited to female victims. For purpose of incident entry victims may be male or female.
261R	5	Rape Report	Y	N	
261T	2	Rape Less Than 15 Ago	Y	N	
273	2	Child Abuse/Child Neglect In Progress	Y	N	273 dictates immediate response. A child is defined as any person under the physical age of 18.
273C	7	Child Abuse/Neglect – CSI	Y	N	
273R	5	Child Abuse/Child Neglect Report	Y	N	273R shall be used when a child's welfare is not jeopardized, i.e. child is at hospital, at the Receiving Home, etc., and the suspect(s) is not on scene.

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273.5A	2	Domestic Violence – With Injuries	Y	N	Domestic violence type codes shall be applied only to incidents involving persons who fall within the domestic violence categories (GO 533.04), and not for family disturbances. The 273.5A incident type code shall be used any time a victim is in need of medical aid, regardless of the crime's time element. The time element will thereafter be clarified in the incident text.
273.5C	7	Domestic Violence – CSI	Y	N	
273.5P	2	Domestic Violence In Progress	Y	N	In progress refers to both parties being on the scene with no weapons involved.
273.5R	5	Domestic Violence Report	Y	Y	
273.5T	3	Domestic Violence Less Than 15 Ago	Y	Y	
273.5W	2	Domestic Violence In Progress Weapon Involved	Y	N	
288C	7	Sex Crimes – CSI	Y	N	
288P	2	Sex Crimes In Progress	Y	N	288 shall be used for any sex crime, regardless of the victim's age, other than rape.
288R	5	Sex Crimes Report	Y	N	
288T	3	Sex Crimes Less Than 15 Ago	Y	N	
290	3	Sex Offender/High Risk	Y	N	
414	5	Keep The Peace	Y	Y	The incident text shall explain the nature of the 414 incident. The premise history for the destination location shall be checked at time of incident entry. 414s are entered under specific situations only (i.e. retrieving medication, children's clothing) when the caller believes that returning to the location may be dangerous.
415	5	Disturbance	Y	Y	
415DV	4	Disturbance – Domestic Violence	Y	N	415DV shall be used for verbal arguments involving relationships defined in (See GO 533.04)
415E	5	Disturbance – Noise	Y	Y	Noise complaints are not limited to a specific noise (i.e. loud parties, music, or groups). Noise complaints are also not limited to a specific time of day or night.
415F	5	Disturbance – Family	Y	Y	415F shall be used when there is a (verbal family arguments) disturbance among family members of a non-domestic violence relationship. (See GO 533.04)
415PH	5	Disturbance – Aggressive Pan Handling	Y	Y	415PH shall be used for aggressive panhandlers.
415W	2	Disturbance - Weapon	Y	N	415W shall be used when any weapons are involved.
417R	6	Brandishing Report	N	Y	If the incident occurred more than 15 ago, refer to Report Writers (see DIR 510.44). An AU shall be entered if there is a suspect description.

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417T	4	Brandishing A Weapon Less Than 15 Ago	Y	Y	The brandishing type code is designated as a time element – something that has already occurred. If a weapon is being pointed at a subject now it is in progress and the 415W type code shall be used.
447C	7	Arson – CSI	Y	N	
447P	3	Arson In Progress – With Injuries	Y	N	
447R	5	Arson Report	N	Y	Incidents more than 15 ago are reports and handled by the Fire Department. If descriptive information is available, an AU shall be entered for broadcast. 447R shall be used when issuing case numbers to fire dept. Investigators.
447T	4	Arson Less Than 15 Ago	Y	Y	
459A	4	Silent Burglary Alarm	Y	Y	
459C	7	Burglary – CSI	Y	N	
459P	3	Burglary In Progress	Y	N	Burglary is described as entering a building with the intent to commit a felony. Suspects do not have to use force (i.e. kicking in a door, or breaking a window) to be considered a burglary.
459R	6	Burglary Report	Y	Y	Incidents more than 5 ago are reports.
459RF	6	Burglary Report Referral	N	N	Used for statistical purposes to track incidents referred to report writing options.
459T	4	Burglary Less Than 5 Ago	Y	Y	
476P	3	Forgery In Progress	Y	N	If suspect is on scene, use 476P. If a call involves evidence or if the suspect has left the scene, the caller shall be referred to Report Writers. In the event that the forged/stolen document is left at the victim's location, an errand call may be entered for retrieval.
480	3	Felony Hit & Run – With Injuries	Y	N	A hit and run becomes a felony/480 when medical aid is required for any involved persons.
480C	7	Felony Hit & Run – CSI	Y	N	
480R	5	Felony Hit & Run - With Injuries	Y	N	
481C	7	Misdemeanor Hit & Run – CSI	Y	N	
481R	6	Misdemeanor Hit & Run Report	Y	Y	
481RF	6	Misdemeanor Hit & Run Report Referral	N	N	481RF shall be used for statistical purposes to track incidents referred to report writing options and to provide information to city traffic engineers.
481T	5	Misdemeanor Hit & Run Less Than 5 Ago	Y	Y	If complete or partial license plate of responsible vehicle is given and if the responsible driver can be ID'd, or if a hazard resulted from the accident, or if the responsible vehicle was left at scene, 481T or 481R shall be used. If the above criteria are not met, an appropriate broadcast shall be entered and counter or mail-out information shall be provided.

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484C	7	Petty Theft – CSI	Y	N	
484LIC	6	Theft Of License Plate Report	N	N	After 2000 hours, this is a call for service.
484P	4	Petty Theft In Progress	Y	N	Petty theft is a theft of money or property that is valued at less than \$950.
484R	6	Petty Theft Report	N	Y	
484REL	6	Petty Theft Program	N	Y	This type code is used in lieu of dispatching a unit to the victim business only if the victim business participates in the Petty Theft Program.
484RF	6	Petty Theft Report Referral	N	N	484RF shall be used for statistical tracking of calls referred to report writing options.
484T	5	Petty Theft Less Than 5 Ago	N	Y	
487C	7	Grand Theft – CSI	Y	N	
487GUN	6	Theft Of Gun Report	N	Y	After 2000 hours this is a call for service.
487P	3	Grand Theft In Progress	Y	N	Grand theft is a theft of money or property that is valued at more than \$950.
487R	6	Grand Theft Report	N	Y	
487RF	6	Grand Theft Report Referral	N	N	487RF shall be used for statistical tracking of calls referred to report writing options.
487T	5	Grand Theft Less Than 5 Ago	N	Y	
496	4	Possession Of Stolen Property	Y	Y	
496B	3	SPD Bait Device Activation	Y	Y	
496C	7	Possession Of Stolen Property – CSI	Y	N	
496G	3	Theft – GPS Enabled Device	Y	Y	
502	3	Drunk Driver In Progress	Y	N	502 shall be used if information is sufficient to pinpoint the location of the vehicle. Otherwise an AU shall be entered .
503B	2	Bait Vehicle /GPS Activation	Y	N	
503C	7	Stolen Vehicle – CSI	Y	N	
503P	3	Stolen Vehicle In Progress	Y	N	Vehicles include boats, planes, tractors, motorcycles, motor homes, and passenger vehicles.
503REC	6	Stolen Vehicle Recovery	Y	N	503REC shall be used to retrieve an unoccupied vehicle that is currently listed in the SVS as stolen, and is at a fixed location. Citizens who find their own stolen vehicles shall be advised not to move the vehicle until released by SPD .
503RPT	6	Stolen Vehicle Report	Y	Y	
503T	4	Stolen Vehicle Less Than 5 Ago	Y	N	
505	5	Reckless/Hazardous Driver	Y	N	505 shall be used if information is sufficient to pinpoint locations of vehicle. Otherwise, an appropriate broadcast shall be entered .
5150	4	Mental Subject	Y	N	5150 shall be used for suicidal persons who have not injured themselves at the time of the call.

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5150R	5	Mental Hold Only	N	N	5150R shall be used for a non-violent hold only.
5150V	2	Violent Mental Subject	Y	N	5150V shall be used when a subject is creating a disturbance or has a history of violence. 5150V may also be used for suicidal persons who advise that they have armed themselves.
594C	7	Vandalism – CSI	Y	N	
594P	4	Vandalism In Progress	Y	N	
594R	6	Vandalism Report	N	Y	A police unit shall be dispatched to any 594, regardless of time element, with hate crime (anti-racial, anti-religious, etc.) motivations. All other vandalism reports can be handled by report writers.
594RF	6	Vandalism Report Referral	N	N	594RF shall be used for statistical tracking of calls referred to report writing options.
594T	5	Vandalism Less Than 5 Ago	N	Y	
647B	5	Prostitution - Solicitation Only	Y	Y	647B shall be used only for solicitation complaints. For reports of persons having sex outdoors, at a public location, or in a vehicle, 923P shall be used.
901	5	Vehicle Accident – No Or Unknown Injuries	Y	N	901 shall be used only when criteria for dispatch is met.
901A	3	Vehicle Accident With Injuries	Y	N	
901AB	3	Vehicle Accident Into Building – With Injuries	Y	N	901AB shall be used when a vehicle drives into/collides with a building – regardless of injuries. Fire will respond to check the structural integrity of the structure.
901C	7	Vehicle Accident – CSI	Y	N	
901R	6	Vehicle Accident Report	Y	Y	901R shall be used for injury accidents in which parties have left the scene and are not currently requesting medical aid.
901RF	6	Vehicle Accident Report Referral	N	N	901RF shall be used for statistical purposes to track incidents referred to report writing options and to provide information to city traffic engineers.
903	6	Abandoned Vehicle	Y	Y	903 shall be used primarily by radio dispatchers for field initiated calls. Call takers generally refer these complaints to code enforcement.
905	3	Traffic Control	Y	N	905 shall be used primarily by radio dispatchers for field initiated calls, or when requested by the fire department.
910	3	Prowler	Y	N	
914E	6	Urgent Telephone Message	Y	N	914E shall be used for urgent messages for field units. Non-urgent messages shall be referred to the appropriate patrol office.
921C	7	Car Clout – CSI	Y	N	
921P	3	Car Clout In Progress	Y	N	Car clout includes stealing items "off" a vehicle (i.e. tires, mirrors, etc.) as well as removing items from a vehicle regardless if vehicle is unlocked.
921R	6	Car Clout Report	N	Y	

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921T	4	Car Clout Less Than 5 Ago	N	Y	If occurred 5 or more minutes ago and suspect information is available, an appropriate broadcast and an advised entry for Report Writers shall be entered .
922	5	Drunk Subject	Y	N	922 shall be used when there is no disturbance or injury involved.
923P	5	Indecent Exposure in Progress	Y	N	
926	4	Dead Body	Y	N	926 is not generally used by call takers. It shall be used only if it's absolutely certain that medical aid is not needed (i.e. obvious dismemberment or deterioration), or when notified by Fire that they are on scene of nature death. Otherwise an appropriate combined incident type code shall be used.
926C	7	Dead Body – CSI	Y	N	
927P	3	Suspicious Subject/Circumstance In Progress	Y	N	
927R	5	Suspicious Activity Report	Y	Y	Any threats that the victim feels are credible and that the suspect has the means to carry out shall be entered as a call for service and not referred to Report Writers.
927S	5	Shots Fired Less Than 15 Ago	Y	Y	927S shall be used on any report of sounds of shots fired where the origin is unknown.
927T	4	Suspicious Subject/Circumstance Less Than 15 Ago	Y	Y	
927VEH	6	Suspicious Unoccupied Vehicle	Y	Y	The incident text shall provide sufficient information to justify the dispatch of units
927W	2	Suspicious Subject/Circumstance – Weapon Involved	Y	N	
928C	7	Narcotic Activity – CSI	Y	N	
928P	5	Narcotic Activity In Progress	Y	Y	The Sergeant shall be notified before dispatched.
928R	5	Narcotic Activity Report	N	Y	Any incident not in progress is a report. An advised entry for Report Writers shall be entered (DIR 510.44).
933R	5	Ringing Alarm	Y	Y	
941	5	Prisoner In Custody By Officer Or Citizen	Y	N	
941P	2	Prisoner In Custody – Felony Or 415 Involved	Y	N	If the prisoner is combative or potentially combative or is being held for a felony, 941P shall be used . If available include the prisoner's name, race, and DOB in the incident text .
945	3	Medical Aid – Clarify In Text	Y	N	945 shall be used when police and medical aid is needed and combined incidents (245PA, 245TA, etc.) do not apply.
945P	2	Medical Aid – Suspect On Scene	Y	N	945P shall be used for violent suicidal subjects with injuries. The means of suicide shall be indicated in the incident text.

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952	3	Incomplete Call For Police	Y	N	This type code shall be used for 9-1-1 calls that are terminated by the caller before they are answered, and 9-1-1 calls that are terminated by the caller after they are answered by a dispatcher. 952 shall also be used when a caller is asked by a citizen to call the police for help, or the caller hears someone calling for help, but does not know the nature of the assistance needed.
952A	3	Silent Panic Alarm – Residence	Y	N	
952PP	5	Incomplete Call From Pay Phone	Y	Y	This type code shall be used in the same manner as 952 when the call is received from a pay phone.
952R	2	Ringling Panic Alarm – Residence	Y	N	
952V	3	Panic Alarm – Vehicle	Y	N	
970A	6	Unoccupied Vehicle In Violation Zone	Y	Y	The incident text shall include description of vehicle and license plate status and registration information.
970B	6	Unoccupied Vehicle Blocking Driveway	Y	Y	The incident text shall include description of vehicle and license plate status and registration information.
971	4	Suspicious Occupied Vehicle	Y	N	The incident text shall include description of vehicle and occupant and license plate status and registration information.
971W	2	Suspicious Occupied Vehicle – Weapon Seen	Y	N	
972	3	At Risk Missing Person	Y	N	972 shall be used for any missing persons fitting the "at risk category" regardless of the time of the call.
972FAX	6	Missing Person Faxed Report	N	Y	
972R	6	Missing Person Report	Y	Y	972R is a report of a missing person that does not fit the category of "at risk". During the hours of 0700-2000 these reports shall be transferred to the Report Writing Unit. Calls of this nature received between 2000- 0700 shall be entered for dispatch.
981	5	Welfare Check	Y	N	The name of person to be checked and reason for request shall be indicated in the incident text.
983	5	Check On Hazard	Y	N	
992	5	Transportation	Y	N	SPD provides transportation to citizens only under limited conditions.
992E	6	Errand	Y	Y	
994	3	Bomb Threat	Y	N	
994C	7	Bomb Threat – CSI	Y	N	
994D	2	Explosive Device	Y	N	
995	2	Fire Needed - Non Structure Fire – No Medical Aid	Y	N	The type of fire and clarification as to why police must respond shall be indicated in the incident text.
996	6	Found Property	Y	Y	996 shall be used for non-hazardous items only.

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AD	6	All Divisions Broadcast	Y	Y	Information shall be broadcasted to the "main" channels. And detectives channels.
ADV	6	Advised Entry	N	N	
ALARM	9	Cry Wolf Generic Alarm	Y	N	This is typically used only by PSIT.
AMBER	2	Amber Alert	Y	N	
ASSIST	4	Assist Outside Agency/Citizen/Motorist	Y	Y	
ATTPU	4	Attempt Pickup/Warrant Service	Y	N	
AU	6	All Units Broadcast	Y	Y	Information shall be broadcasted to any group of "main" radio channels.
AZ	6	All Zone Broadcast	Y	Y	Information shall be broadcasted to "main" channels and the hotline (outside agencies).
BC	5	Business Check	Y	Y	
C1000	3	Code 1000 - Ram - Silent Robbery Alarm	Y	N	C1000 shall be used only by radio when ram monitoring equipment is activated.
C900	1	Code 900 - Dire Emergency	Y	N	Officer involved in dire emergency. C900 is generally generated in radio at the advisal of a field unit.
CNTY	6	Refer To Outside Agency	N		
CODE93	1	Code 3 Cover For Other Agencies	Y	N	CODE93 shall be used to alert PD units that another agency (FD, CHP, SSD, paramedics, etc.) needs Code 3 assistance. This type code is not used for security guards.
CSI	7	CSI Follow Up - Clarify	Y	N	CSI shall be used when there is no other available CSI incident type code to fit the circumstances.
D0	6	Directed Patrol – Not Available	Y	N	
D0POP	6	Directed Patrol Pop – Not Available	Y	N	
D1	6	Directed Patrol – Priority E, 1, 2	Y	Y	
D1POP	6	Directed Patrol Pop – Priority E, 1, 2	Y	Y	
D2	6	Directed Patrol – Available	Y	Y	
EVLAB	7	Evidence Lab	Y	N	
GP	8	Game Plan/Operational Outline	Y	N	
GPDUI	8	DUI Checkpoint/Saturation/Sweep	Y	N	
LG	8	Local Government – General	Y	Y	
LGF	8	Local Government Flooding	Y	Y	
LGT	8	Local Government Tree Down/Blocking	Y	Y	
LOJACK	3	Lojack Signal Activation	Y	N	
PCHOLD	4	Protective Custody Hold	Y	N	PCHOLD shall be used for children who need to be taken into custody for safe keeping – it is generally used for abandoned children. It is also used at the request of other agencies and for assisting CPS.

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PRSUIT	1	Pursuit	Y	N	
RETRO	6	Retroactive Call Due To Downtime	N	N	
RPTNUM	6	Report Number Assignment	N	-	RPTNUM shall be used to enter a closed incident and issue a case number; generally used by records personnel.
SSTOP	4	Subject Stop	Y	Y	
SUPEMP	9	Supplemental Employment	Y	N	
TESTP	5	Test Call – Do Not Dispatch	Y	-	
TIP	3	Critical Incident Tip	Y	Y	TIP shall be used to track priority tip information called into the Communications Center when the critical incident tip phone bank has been activated.
TOW	6	Tow Follow Up Call	Y	N	
TSTOP	4	Traffic Stop	Y	Y	